

How to enter your holder information online

For new users to InvestorServe, visit www.investorserve.com.au and click on “Register Now” icon to open the registration screen.

- You will be prompted to enter the following details:
 - ✓ **Issuer:** Lateral Pharma Pty Ltd
 - ✓ **Holding Type:** Issuer Sponsored
 - ✓ **Reference Number:** enter your security reference number leaving off any letters and the leading zeros. This can be found on a Holding Statement or by contacting Boardroom
 - ✓ **Name and Postcode:** enter the registered name and postcode of your holding as above or if an overseas holder your country of residence
- Click on “**Register**” to continue
- You will be prompted to create a username for your account. Click on “**Create Account**” to continue
- You will then need to enter your Temporary InvestorServe Password (provided over page in the box top right)
- Review and “**Accept**” the Terms and Conditions. You will be prompted to re-enter your temporary password and then nominate your own password. You must also enter your date of birth, and select two additional security questions to be used if you lose/forget your password. An e-mail address is required for supplying a new password if the original is lost. Once this screen is completed, click on “**OK**” to proceed. Your account will now be active.

Further information for accessing InvestorServe

What is my Holding Type?

This can be identified by the type of reference number of your Holding Statement
SRN = Issuer Sponsored

Where can I find my Reference Number?

This is the number located on your Holding Statement. Please check that your holding statement is correct and ensure that it is kept in a safe place.

I cannot remember my Username and/ or password

Click on “**Forgotten Username**” to verify your personal details and your Username will be displayed on the screen; Click on “**Forgotten Password**” to verify your Username and a temporary Password will be emailed to the email address we have registered.

Alternatively, please phone Boardroom directly on **1300 737 760** or if outside Australia **+61 2 9290 9600**, or email enquiries@boardroomlimited.com.au for assistance.

Why is my username not being accepted?

The username you create must be at least 6 characters long, and cannot contain spaces. If the username you have requested is already in use, you will be prompted to select a different name. If the username is available, your account will be created.

How do I log into InvestorServe in the future?

When logging into InvestorServe in the future, you will need to enter as a Registered User, quoting your own username and the nominated new password.

Don't have internet access?

If you do not have internet access, please contact Boardroom directly on **1300 737 760** or if outside Australia **+61 2 9290 9600** during business hours.